

311 Neighborhood Case Report January 2008

Ward	Subject	Reason	Type	Case Count
ASYLUM HILL	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request	1
			L&I Housing Condition Non-urgent Service Request	15
			L&I Housing Condition Urgent Service Request	4
			Total	20
		Total		20
	Environmental Health	Trash Complaint	EHD Exterior Trash Rodent Complaint	6
			Total	6
		Total		6
	Public Works	Sanitation	DPW Bulky Waste Not Picked UP - Service Request	2
			DPW Trash Not Picked UP - Service Request	6
			DPW Trash or Recycle Violation - Service Request	4
			Total	12
		Transportation	Sidewalks	1
			Streetlight Out - Decorative	1
			Total	2
		Tree Complaint	DPW Tree Complaint Service Request	1
			Total	1
		Total		15
	Total			41
BARRY SQUARE	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	16
			L&I Housing Condition Urgent Service Request	6
			Total	22
		Zoning	Zoning Violation Complaints	2
			Total	2
		Total		24
	Environmental Health	Trash Complaint	EHD Exterior Trash Rodent Complaint	3
			Total	3
		Total		3
	Public Works	Miscellaneous	DPW Other Service Request	1
			Total	1
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	2
			DPW New/Replacement Recycle Bin - Service Request	3
			DPW Trash Cart Repair	1
			DPW Trash Not Picked UP - Service Request	5
			DPW Trash or Recycle Violation - Service Request	1
			Total	12

Ward	Subject	Reason	Type	Case Count
BARRY SQUARE (cont.)	Public Works	Streets	DPW Catch Basin (drain) Repair or Cleaning	1
			Total	1
		Transportation	Streetlight Out - Referred to CL&P	1
			Total	1
		Total		15
	Total			42
BEHIND THE ROCKS	Development Services	Building and Trades Division	L&I Building Service Request Urgent	4
			Total	4
		Housing Code	L&I Housing Condition Non-urgent Service Request	8
			L&I Housing Condition Urgent Service Request	2
			Total	10
			Total	
	Environmental Health	Trash Complaint	EHD Exterior Trash Rodent Complaint	1
			Total	1
		Total		1
	Mayors Office	Constituent Services	Constituent Services - Non urgent Other	2
			Total	2
		Total		2
	Public Works	Miscellaneous	DPW Other Service Request	1
			Total	1
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	1
			DPW New/Replacement Recycle Bin - Service Request	7
			DPW Trash Not Picked UP - Service Request	2
			Total	10
		Snow	Snow Driveway/Sidewalk Plowed In	1
			Snow Service Request	2
			Total	3
		Streets	DPW Manhole Cover Repair	1
			DPW Snow/Ice Driveway Plowed In	2
			Total	3
		Transportation	Sidewalks	1
			Street Signs	1
			Total	2
		Tree Complaint	DPW Tree Complaint Service Request	1
			Total	1
		Total		20
	Total			37

Ward	Subject	Reason	Type	Case Count		
BLUE HILLS	Development Services	Building and Trades Division	L&I Building Service Request Urgent	1		
			Total	1		
			Housing Code	L&I Housing Condition Non-urgent Service Request	9	
		L&I Housing Condition Urgent Service Request		2		
		Total		11		
		Zoning		Zoning Violation Complaints		
			Total	1		
		Total		13		
		Public Works	Sanitation	DPW Bulky Waste Not Picked UP - Service Request		5
					DPW New/Replacement Recycle Bin - Service Request	8
					DPW Trash Not Picked UP - Service Request	8
					Total	21
				Snow	Snow Service Request	4
	Total		4			
	Streets		DPW Curb Repair Service Request		2	
				DPW Report Pothole - Service Request	1	
				DPW Sneakers on Wires	1	
				DPW Snow Service Request	2	
			DPW Streets Other		1	
				Total	7	
			Tree Complaint	DPW Tree Complaint Service Request		6
	Total				6	
	Total		38			
	Total			51		
	CLAY-ARSENAL		Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	8
					L&I Housing Condition Urgent Service Request	7
					Total	15
					Total	15
		Mayors Office		Constituent Services	Constituent Services - Non urgent South Htfd	1
			Total		1	
			Total		1	
		Public Works	Sanitation	DPW New/Replacement Recycle Bin - Service Request		1
					DPW Trash Cart Repair	1
					DPW Trash Not Picked UP - Service Request	7
				Total	9	
			Streets	DPW Flooded Street Service Request		1
					Total	1
			Total		10	
		Total			26	

Ward	Subject	Reason	Type	Case Count
DOWNTOWN	Public Works	Sanitation	DPW New/Replacement Recycle Bin - Service Request	1
			DPW Trash Not Picked UP - Service Request	1
			Total	2
		Snow	Snow Driveway/Sidewalk Plowed In	1
			Snow Service Request	2
			Total	3
		Streets	DPW Manhole Cover Repair	1
			DPW Streets Other	1
			Total	2
		Total		7
	Total			7
FROG HOLLOW	Development Services	Building and Trades Division	L&I Building Service Request Not Urgent	2
			L&I Building Service Request Urgent	1
			Total	3
		Housing Code	L&I Housing Condition Non-urgent Service Request	15
			L&I Housing Condition Urgent Service Request	4
			Total	19
		Zoning	Zoning Violation Complaints	1
			Total	1
		Total		23
	Environmental Health	Trash Complaint	EHD Exterior Trash Rodent Complaint	1
			Total	1
	Fire Dept	Traffic Signals	Traffic Signal Not Urgent	1
			Total	1
		Total		1
	Mayors Office	Constituent Services	Constituent Services - Non urgent Other	4
			Constituent Services - Non urgent Spanish	1
			Total	5
		Total		5
	Public Works	Miscellaneous	DPW Other Service Request	1
			Total	1
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	2
			DPW New/Replacement Recycle Bin - Service Request	1
			DPW Trash Not Picked UP - Service Request	3
			DPW Trash or Recycle Violation - Service Request	1
			Total	7
		Streets	DPW Report Pothole - Service Request	1
			DPW Streets Other	1
			Total	2

Ward	Subject	Reason	Type	Case Count
FROG HOLLOW (cont.)	Public Works	Transportation	Street Signs	1
			Streetlight Out - Decorative	1
			Total	2
		Total		12
	Total			42
NORTH EAST	Development Services	Housing Code	L&I Exterior Trash Rodent Service Request	1
			L&I Housing Condition Non-urgent Service Request	11
			L&I Housing Condition Urgent Service Request	14
			Total	26
		Total		26
	Environmental Health	Trash Complaint	EHD Exterior Trash Rodent Complaint	1
			Total	1
		Total		1
	Mayors Office	Constituent Services	Constituent Services - Non urgent North Htfd	1
			Constituent Services - Non urgent Spanish	1
			Total	2
		Total		2
	Public Works	Miscellaneous	DPW Other Service Request	1
			Total	1
		Parks	DPW Cemetery Service Request	1
			Total	1
		Sanitation	DPW New/Replacement Recycle Bin - Service Request	2
			DPW Trash Not Picked UP - Service Request	4
			DPW Trash or Recycle Violation - Service Request	2
			Total	8
		Streets	DPW Dead Animal In Road Service Request	1
			DPW Snow/Ice Driveway Plowed In	1
			Total	2
		Transportation	Streetlight Out - Decorative	1
			Total	1
		Tree Complaint	DPW Tree Complaint Service Request	1
			Total	1
		Total		14
	Total			43
PARKVILLE	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	5
			L&I Housing Condition Urgent Service Request	3
			Total	8
		Zoning	Zoning Parking on Front Lawn	1
			Total	1
		Total		9

Ward	Subject	Reason	Type	Case Count
PARKVILLE (cont.)	Public Works	Miscellaneous	DPW Other Service Request	1
			Total	1
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	1
			DPW New/Replacement Recycle Bin - Service Request	2
			DPW Trash Cart Repair	1
			DPW Trash Not Picked UP - Service Request	2
			Total	6
		Snow	Snow Driveway/Sidewalk Plowed In	1
			Total	1
		Streets	DPW Report Pothole - Service Request	1
			DPW Snow/Ice Driveway Plowed In	1
			DPW Streets Other	1
			Total	3
		Transportation	Streetpole Replacement	1
			Total	1
		Total		12
	Total			21
SOUTH END	Development Services	Building and Trades Division	L&I Building Service Request Not Urgent	1
			Total	1
		Housing Code	L&I Housing Condition Non-urgent Service Request	9
			L&I Housing Condition Urgent Service Request	3
			Total	12
		Total		13
	Environmental Health	Trash Complaint	EHD Exterior Trash Rodent Complaint	1
			Total	1
		Total		1
	Mayors Office	Constituent Services	Constituent Services - Non urgent South Htfd	2
			Total	2
		Total		2
	Public Works	Miscellaneous	DPW Other Service Request	2
			Total	2
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	8
			DPW New/Replacement Recycle Bin - Service Request	9
			DPW Trash Cart Repair	2
			DPW Trash Not Picked UP - Service Request	10
			DPW Trash or Recycle Violation - Service Request	1
			Total	30
		Snow	Snow Driveway/Sidewalk Plowed In	1
			Total	1

Ward	Subject	Reason	Type	Case Count
SOUTH END (cont.)	Public Works	Streets	DPW Flooded Street Service Request	1
			DPW Report Pothole - Service Request	1
			DPW Street Sign Service Request	1
			Total	3
		Transportation	Sidewalks	1
			Street Signs	1
			Total	2
		Total		38
	Total			54
SOUTH GREEN	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	6
			L&I Housing Condition Urgent Service Request	4
			Total	10
			Total	10
	Mayors Office	Constituent Services	Constituent Services - Non urgent South Htfd	1
			Total	1
		Total		1
	Public Works	Sanitation	DPW Bulky Waste Not Picked UP - Service Request	4
			DPW New/Replacement Recycle Bin - Service Request	1
			DPW Trash Not Picked UP - Service Request	9
			Total	14
		Transportation	Streetlight Out - Decorative	1
			Total	1
		Total		15
	Total			26
SOUTH MEADOWS	Public Works	DPW Clean City	DPW Clean City Property	1
			Total	1
		Total		1
	Total			1
SOUTH WEST	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	1
			Total	1
		Total		1
	Environmental Health	Public Health Safety	EHD Food Complaint - Service Request	1
			Total	1
		Total		1
	Public Works	Sanitation	DPW Bulky Waste Not Picked UP - Service Request	4
			DPW New/Replacement Recycle Bin - Service Request	2
			DPW Trash Cart Repair	2
			DPW Trash Not Picked UP - Service Request	5
			Total	13
		Snow	Snow Service Request	5
			Total	5

Ward	Subject	Reason	Type	Case Count
SOUTH WEST	Public Works	Streets	DPW Dead Animal In Road Service Request	1
			DPW Report Pothole - Service Request	1
			DPW Snow Service Request	1
			DPW Snow/Ice Driveway Plowed In	1
			Total	4
		Transportation	Sidewalks	1
			Total	1
		Tree Complaint	DPW Tree Complaint Service Request	2
			Total	2
		Total		25
	Total			27
UPPER ALBANY	Development Services	Housing Code	L&I Housing Condition Non-urgent Service Request	7
			L&I Housing Condition Urgent Service Request	3
			Total	10
			Total	10
	Mayors Office	Constituent Services	Constituent Services - Urgent North Hartford	1
			Total	1
		Total		1
	Public Works	DPW Clean City	DPW Clean City Property	1
			Total	1
		Sanitation	DPW Bulky Waste Not Picked UP - Service Request	3
			DPW New/Replacement Recycle Bin - Service Request	4
			DPW Trash Not Picked UP - Service Request	2
			Total	9
		Streets	DPW Curb Repair Service Request	1
			DPW Flooded Street Service Request	1
			DPW Snow Service Request	2
			DPW Snow/Ice Driveway Plowed In	1
			DPW Streets Other	1
			Total	6
		Total		16
	Total			27
WEST END	Development Services	Building and Trades Division	L&I Building Service Request Urgent	1
			Total	1
		Housing Code	L&I Housing Condition Non-urgent Service Request	3
			L&I Housing Condition Urgent Service Request	6
			Total	9
		Total		10
	Public Works	Miscellaneous	DPW Other Service Request	2
			Total	2

Ward	Subject	Reason	Type	Case Count	
WEST END	Public Works	Sanitation	DPW Bulky Waste Not Picked UP - Service Request	1	
			DPW New/Replacement Recycle Bin - Service Request	3	
			DPW Trash Not Picked UP - Service Request	7	
			Total	11	
		Streets	DPW Catch Basin (drain) Repair or Cleaning	2	
			DPW Streets Other	1	
			Total	3	
		Total			16
		Vital Records	Vital Records	Vital Records Supervisor	1
				Total	1
	Total			1	
	Total			27	
Total			472		